

**Terms and Payment:** Terms will be set up on a per customer basis based on criteria set by Aadvantage Panels & Fence, Inc (MyTCoat). For customers who do not meet the requirements, prepayment for full amount of Invoice will be required before product is produced. Invoices are considered a sales contract and payment is due upon terms. If payment goes beyond terms a "Late Fee" may be incurred no less than 1.5% and up to 5% of total invoice excluding Tax (when applicable). Aadvantage Panels & Fence, Inc. accepts Business Checks (Personnel Checks are only accepted after check has been deposited and cleared by customers financial institution), and all major Credit Cards. When paying with Credit Card, customer may 1) Pay in person with no fee 2) pay via internet or phone with a small "service charge".

**Warranty:** Aadvantage Panels & Fence, Inc. (MyTCoat) offers a 7 year limited warranty on all Advantage coated parts, 5 year limited warranty on Industry Standard coated parts, and 1 year limited warranty on all Powder Coated parts. All other parts are warranted for one year to be free of workmanship or material defects. In order for warranty to apply, all products must be installed and maintained properly. If an item falls under warranty, we agree to repair or replace that item. Warranty does not cover vandalism, disasters (man-made or natural), naturally occurring weathering and wear-and -tear, and improper maintenance or installation. For a copy of warranty information, please contact customer service.

**Cancellations:** All Cancellations must be approved by Aadvantage Panels & Fence, Inc. (MyTCoat) prior to shipping any product back. An RA (return Authorization) number must accompany any return paperwork as well as a copy of the Original Invoice and statement for the reason items are being returned. Return Freight shall be arranged by customer and any incurred freight expense for a return shall be pre-paid by customer. Any shipments returned without the RA number and paperwork will be refused by Aadvantage Panels & Fence, Inc. (MyTCoat). Any orders that are canceled after product has been produced is subject to 20% of item sale price restocking fee. Custom Lettering, Logos, or Color will be approved by customer, after approval NO cancellation will be accepted.

**Freight Damage or Loss:** All shipments must be inspected at the time of Delivery (no exceptions). Any visible damage must be noted on the delivery receipt and Aadvantage Panels & Fence, Inc. (MyTCoat) must be notified immediately. If the damage is concealed, the customer must notify Aadvantage Panels & Fence, Inc. (MyTCoat) within 20 days along with a detailed description of the damage and pictures. Replacements for any freight damage will be at the customer's expense if any of the criteria above is not met. Customer assumes Title of goods at the time the product is loaded onto transport.

**Specifications:** All Specifications are available through customer service. Any product that is sold as "Accessible" adheres to the Americans with Disability Act 1990 guideline. Specifications are subject to change at any time, please ask for the most current copy of product specification before purchase.

All products are shipped un-assembled, assembly instructions are available through customer service.

MyTCoat is a licensed "Trademark" solely owned by Aadvantage Panels & Fence, Inc.



**MyTCoat**

Commercial Outdoor Furniture

[www.mytcoat.com](http://www.mytcoat.com)