

WARRANTY TERMS

25 YEAR

- STEEL POLES AGAINST LOSING RESISTANCE AND TEARING

20 YEAR

- STEEL ROPES AGAINST BREAKING
- OTHER STAINLESS STEEL AND UNPAINTED PARTS
- ALUMINUM CASTING PARTS

10 YEAR

- HPL PANELS
- HDPE PANELS
- ROTATION PLASTIC PARTS
- OTHER METAL PARTS
- COMPOSITE COATING
- C25 PRECAST CONCRETE

5 YEAR

- RUSTING ON OUTER SURFACES (PAINT)
- PLASTIC INJECTION PARTS
- PLYWOOD PARTS
- NYLON ROPES AGAINST PREMATURE WEAR
- SPRINGS
- TEXTILE REINFORCED RUBBER MAT
- PVC COATED PLATFORMS
- HIGH-CLASS WOODEN PARTS (THERMOWOOD/ ACCOYA/SAPELLE)
- GLASS-FIBER REINFORCED CONCRETE

2 YEAR

- NUT AND BOLTS (STRUCTURAL)
- BEARINGS
- MOVING PLASTIC AND METAL PARTS
- ELECTRONIC PARTS
- RUBBER PARTS - ELASTIC
- POLYMER PARTS
- 1ST CLASS PINE AND SIMILARS (LAMINATED LAREX HAS AN ADDITIONAL YEAR OF WARRANTY)

1. Warranty Coverage

This warranty applies to each of the above-mentioned products manufactured by PlaygroundEquipment.com as playground equipment, urban equipment, and outdoor fitness equipment within the stated period and limitations described. The warranty period starts from the date of purchase of the customer. This warranty covers only the defects arising from the material or production.

2. The warranty is valid only if the product is correctly installed and maintained properly.

The warranty is only valid if PlaygroundEquipment.com's playground products are installed according to the instructions provided by PlaygroundEquipment.com and the maintenance conditions specified in TS EN 1176-7 are met. For urban equipment and fitness equipment, it is valid only if the maintenance and installation instructions provided by PlaygroundEquipment.com are fulfilled. The wooden parts should be maintained annually.

3. Physical problems such as impacts, wear, tear and scratches, damages due to misuse, vandalism etc. are not covered by the warranty

This warranty does not cover damage caused by accidents, improper maintenance, neglect, normal wear fade and tear, normal surface corrosion, colorless surfaces, and other cosmetic problems or misuse and vandalism. Corrosion caused by minor gaps that the coating used to protect against corrosion cannot penetrate is excluded. Natural changes of wood over time are considered cosmetic issues and are not included in the scope of the warranty. Color fading may occur in the color of composite coatings during the warranty period, and this is not considered a defect that requires a product change.

4. Products installed by sea or water bodies

Products that are in direct contact with chlorinated water or saltwater, or products that occasionally come into contact with water but are corroded by exposure to salt, are not covered by the PlaygroundEquipment.com warranty. The warranty period against corrosion is half of the standard product warranty for products installed within 1.5 km from coastal areas.